

## Big Sky Therapeutic Services, PLLC

Serving North Central Montana

[www.bigskytherapy.com](http://www.bigskytherapy.com)

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### REFERRAL PROCESS, WAITLIST, AND OPENINGS

We offer specific services, such as Applied Behavioral Analysis (ABA), not provided by primary care providers. Before we accept clients, we require a referral from primary care providers. Once we receive a referral, we reach out to the provider and client's parents acknowledging the receipt and may ask additional questions. We complete the intake form based on the information provided. We strive to reach out to providers and parents within one month of receiving the referral. Once the screening process is complete, we make a final decision on taking the client or placing the client on a waitlist.

Our average waitlist time is 6 months. We ask parents to reach out again in 3-6 months to see if there is an opening available. Please note, we will contact you before the 6 month mark if there is an opening available.

If we take on a client, we ask for an authorization for services from the respective insurance company. We accept most insurances. Upon receiving the authorization, we send another form requesting parents to fill it out more specific information. We schedule an initial interview with the client and parents to assess specific needs and get to know the client. We will let you know what forms to bring to the initial appointment. We schedule services according to client availability, skills, needs, and abilities, along with staff availability.

COVID-19 Note: Please note when you visit, you are not required to wear a mask. If you are feeling unwell, we ask that you reschedule your appointment.

For any questions, concerns, or comments, please don't hesitate to reach us via our site under the *Contact* tab or calling directly at 406-240-2045. We are happy to help in any way!

STATEMENT: Big Sky Therapeutic Services, PLLC assesses all cases equally. Big Sky Therapeutic Services aims to be an inclusive and equitable service to meet local and state population needs. We do not discriminate on the basis of race, religion, color, sex, gender identity, sexual orientation, age, non-disqualifying physical or mental disability, national origin, veteran status, or any other basis covered by appropriate law.